

## Busch Gardens Williamsburg

Ride Host  
Williamsburg, VA



### Company Biography

Are you ready for a season of fun, new experiences, and meeting lots of new people from the USA and all over the world? Busch Gardens Williamsburg offers this to our international students and much, much, more! At Busch Gardens Williamsburg, we offer more than just an ordinary job. Our team members are key to making sure that each and every one of our guests has a unique and memorable visit. BGW is one of the ten SeaWorld Parks & Entertainment theme parks. As one of the largest theme park operators in the world, we take pride in the quality of all of our products. BGW takes the same pride in the quality program we offer to our international students. BGW hires more than 5,000 seasonal team members each year domestically and from all over the world. Join our team and you will have an unforgettable summer! Here are some things you can look forward to:- Work with employees from all over the world!- Affordable housing with FREE employer provided transportation to work.- FREE access to Busch Gardens Williamsburg and Water Country USA on your days off!-Employer organized employee activities, parties and trips.All J1Sea World Entertainment employees must be a minimum of 18 years old

### Work and Pay Details

Position title: Ride Host

Hourly wage: \$8.15

Tips? No

#### Description of position:

Guests come to Busch Gardens to experience our World Class Rides and Attractions. Each ride location is unique in its own manner and provides for an opportunity to work hands on with our guests.

- Team Members are trained & tested to operate rides (vary from Kiddie Rides, Family Rides, Roller Coasters & Water Rides)
- Assist guests on & off rides, give rider instructions, monitor rides during cycle
- Maintain location cleanliness standards
- Rotate positions between different ride locations or at one specific ride location
- Team Members may be cross-trained at other Ride Locations

Amusement Park/Rides Attendants may be working at a roller coaster, moving ride, or children's ride area. Duties and Responsibilities include the following:

- Constantly monitor and regulate the behavior of patrons and co-workers in the ride area to prevent unsafe activities and accidents.
- Warn patrons of safety hazards and enforce rules and regulations in a positive and courteous manner.
- Assist guests in an out of rides which may include lifting children into seats and buckling seatbelts and/or safety harnesses.
- Operate ride controls, buttons, and switches which may be mechanical, computerized or a combination of both.
- Effectively respond to emergency situations.
- Prepare ride area for opening and closing each day which may include test runs of the ride.
- Keep all ride areas clean including: seats, cars/trains, ride platform, and guest line area. This may include sweeping, scrubbing, mopping, dusting, polishing, power washing, vacuuming, waxing, and picking up trash.
- Control entry to ride areas by monitoring pass/ticket usage.
- Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests.
- Keep supervisor/manager informed of situations relating to facility operation, patron complaints or concerns, accidents, emergency situations, damages, and potential safety hazards.
- Attend departmental and team meetings as well as participate in all additional training courses.
- Perform all duties in a safe manner.
- Employees may be asked to move to different locations or job assignments within the property, as needed. Other duties may be assigned.

#### Specific qualifications required:

- Specific vision abilities required by this job including close vision, distance vision, peripheral vision, depth perception, the ability to adjust focus and the ability to distinguish colors and flashing lights.
- Must pass a mandatory pre-employment drug screen upon arrival.
- Must have strong communication skills, a friendly, positive attitude and be dedicated to customer service.
- Must be attentive to guests and highly knowledgeable about the property in order to assist guests.
- Must be able to work individually or on a team.
- Must be flexible and able to work where they are needed.
- Must have the ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals.
- Must have the ability to write routine reports and correspondence in English.
- Must have the ability to understand and respond to verbal instructions given in the English language.
- Amusement Park/Rides Attendants serve as a representative of our company and must display courtesy, respect, tact, and discretion in all interactions with other employees, management, owners, guests, and members of the local community.

Estimated weekly wage (incl. tips): \$280.00

Bonus: None

| Work and Pay Details  |                 |  |                |
|---|-----------------|--|----------------|
| Conditions of bonus:  |                 |  |                |
| Average hours for last year's students?   | 45 Hours        | Maximum weekly hours allowed:                              | 60 Hours       |
| Minimum average number of hours?  | 40 Hours        | Possibility of getting more than average hours:            | Good           |
| Students get the most hours in:   | July, August    | Students get the least hours in:                           | May, September |
| How often are students paid?  | Every Two Weeks |  |                |
| Do you pay overtime?  | No              | If yes, after how many hours per week do you pay overtime? | Not specified  |
| Does your company only operate weekends before or after specific dates?   | Yes             |  |                |
| If yes, what are the dates?   |                 |  |                |
| Busch Gardens is only open on Fridays, Saturdays, and Sundays in September and October. Hours will be on weekends only after this time. Students should expect hours to be less in these months. Employment after Sept 1 is not guaranteed. |                 |  |                |
| 40 hours per week *not guaranteed.* Hours vary each week and are dependent on weather and other circumstances. Some weeks students will work more than 40 hours and some weeks students will work less than 40 hours.                       |                 |  |                |
| Position location:  | Busch Gardens   |  |                |

| Other Job Details  |   |
|--|---|
| Minimum english level:                                       | (6) Advanced  |
| Description of working conditions:                           | <ul style="list-style-type: none"> <li>•Specific vision abilities required by this job including close vision, distance vision, peripheral vision, depth perception, the ability to adjust focus and the ability to distinguish colors and flashing lights.</li> <li>•Must pass a mandatory pre-employment drug screen upon arrival.</li> <li>•Must have strong communication skills, a friendly, positive attitude and be dedicated to customer service.</li> <li>•Must be attentive to guests and highly knowledgeable about the property in order to assist guests.</li> <li>•Must be able to work individually or on a team.</li> <li>•Must be flexible and able to work where they are needed.</li> <li>•Must have the ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals.</li> <li>•Must have the ability to write routine reports and correspondence in English.</li> <li>•Must have the ability to understand and respond to verbal instructions given in the English language.</li> <li>•Amusement Park/Rides Attendants serve as a representative of our company and must display courtesy, respect, tact, and discretion in all interactions with other employees, management, owners, guests, and members of the local community.</li> </ul> |
| Will job duties be different at the beginning of the season? | No  |
| If yes, provide details of specific job duties:              |   |

| Uniform and Grooming Requirements                           |   |  |               |
|---|---|--|---------------|
| Are students required to wear a uniform?                    | Yes   | If yes, what is the cost of the uniform?         | Not specified |
| Are uniform laundry services available?                     | No  | If yes, what is the cost of the laundry service? | \$0.00        |
| Do students need to purchase specific clothing or footwear? | Yes   |  |               |
| Details of purchasing required clothing or footwear:        | May need to purchase black or white shoes depending on job assignment. More information will be provided by employer.             |  |               |
| Do you have company grooming requirements?                  | Yes   |  |               |
| Details of company grooming requirements?                   | Clean, neat appearance. Limit on number of piercings and no long hair for men. More information will be provided by the employer. |  |               |

| Other Company Details  |     |  |     |
|--|-----|--|-----|
| Company hires couples?   | Yes | Company hires groups of up to 4?                             | Yes |
| Drug test required?  | Yes | Do students complete an additional application upon arrival? | Yes |
| Does your company issue completion certificates?   | Yes | If requested, will you evaluate the student's performance?   | Yes |
| Any additional company details?  |     |  |     |
| Students will be provided with a employment agreement/contract from the employer. This will be distributed during the hiring event. Area web sites of interest: www.williamsburg.com www.colonialwilliamsburg.com www.historyisfun.org www.virginia.org All J1 Sea World Entertainment employees must be a minimum of 18 years old |     |  |     |

| Training Information   |     |                                  |               |
|--|-----|----------------------------------|---------------|
| Is job training required?  | Yes | Length of training:              | 5 to 20 Hours |
| Are students paid during training?   | Yes | Hourly pay rate during training: | \$7.80        |
| How many hours per week are students likely to receive during training period? | 20  |                                  |               |

## Training Information

Any other details?

| Worksite Location  |                                 |                                    |          |
|--|---------------------------------|------------------------------------|----------|
| Worksite location:   | Busch Gardens                   |                                    |          |
| Nearest major city:  | Norfolk/Richmond                | Worksite setting:                  | Suburban |
| Nearest major airport:   | Norfolk (ORF) or Richmond (RIC) | Distance to nearest major airport: | 40 miles |
| Additional worksite setting details: Williamsburg VA is a top tourist destination. Tourists come to visit BGW/WCUSA and explore Colonial Williamsburg. The Historic Area is an interpretation of a Colonial American city during the Revolutionary War period. |                                 |                                    |          |

| Standard Arrival Information   |                       |   |          |
|--|-----------------------|---|----------|
| Are students required to arrive or depart on specific dates?   | Yes                   |   |          |
| Details of required arrival or departure dates:  |                       |   |          |
| Exact arrival dates will be specified in job fairs. All arrivals will be on weekends and Monday is orientation. No exceptions.   |                       |   |          |
| Mode of transportation:  | Public Transportation | Students must arrive between these hours: | 24 hours |
| Cost:  | varies                |   |          |
| Other details:   |                       |   |          |
| Students should fly into Dulles International Airport (IAD) in Washington DC. From the airport take a Greyhound Bus or Amtrak Train to Williamsburg, Virginia. Arrivals into NYC or Philadelphia are also possible but necessitate a longer train or bus ride.   |                       |   |          |
| Once at the station, students can take a local bus (under \$5) or taxi/Uber (under \$10) to the International Housing Village located at 900 Capitol Landing Road, Williamsburg, VA 23185.   |                       |   |          |
| Students should coordinate their flights so as to arrive at their housing up to five days prior to their Monday job start date. Do not arrive on your job start date.  |                       |   |          |
| How do I get from the airport to the IHV?  |                       |   |          |
| There are 3-4 ways to get to the IHV from the airport. If you arrive in Washington D.C., you can choose between train or bus. If you arrive in New York you can also fly by plane. If you choose a plane from New York, it departs from La Guardia to Newport News and then you can take a taxi to the IHV. The most popular and cheapest way is the bus. For schedules and rates you can check the websites listed below. |                       |   |          |
| Train: <a href="http://www.amtrak.com">www.amtrak.com</a>  |                       |   |          |
| Bus: <a href="http://www.greyhound.com">www.greyhound.com</a>  |                       |   |          |

| After Hours Arrival Information                             |                               |                        |  |
|---|-------------------------------|------------------------|--|
| General information:  | Not specified                 |                        |  |
| Name of accommodation:                                      | Not necessary - open 24 hours | Accommodation address: |  |
| Cost per night:   | Not Specified                 |                        |  |
| Best way to travel from airport to overnight accommodation: |                               |                        |  |

| Social Security  |              |           |          |
|--|--------------|-----------|----------|
| Are students required to apply for a social security card prior to arriving at worksite?   | No           |           |          |
| Will the company assist students with their social security application?   | Yes          |           |          |
| Assistance detail: Students are scheduled and transported to the local SS office. We maintain direct communication with our local SSA. |              |           |          |
| Where is the nearest social security office?   | Newport News | Distance: | 25 miles |
| How will students be paid until their social security card arrives?  | normally     |           |          |

| Housing Details  |  |  |     |
|--|--|--|-----|
| Is housing provided?   | Yes  | If not, will you assist students in finding housing? | N/A |
| Are there affordable housing options in the area?            | N/A  |  |     |
| Housing options in the area:                                 | N/A  |  |     |
| Local housing resources:                                     | N/A  |  |     |
| Housing address:   | 900 Capitol Landing Road Williamsburg VA 23185 |  |     |
| Is the student required to sign a separate housing contract? | No   |  |     |

## Housing Details

|   |  |                               |          |
|---|--|-------------------------------|----------|
| Type of housing provided:                                       | Dormitory  | Number of students to a room: | 2-4      |
| Housing details:  | <p>Our International Housing Village offers dorm-like accommodations in a former motel within walking distance to stores and restaurants. Employee shuttles and public buses are easily accessible.</p> <p>The International Housing Village (IHV) is the private property of Busch Gardens where students working for BG/WCUSA live during their Work and Travel program.</p> <p>About 430 students live in the International Housing Village in peak season. Housing is dormitory style, with four persons sharing a room. Each room has individual beds, cable television, refrigerator, bathroom and shower, hot water, heat, air conditioning, free local telephone calls and access to international calls using phone cards. Hi-speed WiFi is available at the IHV. For safety there is IHV security and IHV staff to assist you at most times of the day and evening.</p> <p>Busch Gardens in Williamsburg is an action packed, European-themed park with 17th century charm and 21st century technology, boasting more than 300 acres of unparalleled fun and adventure for the entire family.</p> <p>Water Country USA, the mid-Atlantic's largest family water play park, features the world's latest, greatest, state-of-the-art water rides and attractions, spectacular entertainment, shopping and restaurants - all set to a colorful 1950's surf theme.</p> <p>BG/WCUSA International Work and Travel Program is best suited for students who are independent, open minded, reliable, mature and seeking a cultural experience.</p> |                               |          |
| Do you offer co-ed housing?                                     | No   |                               |          |
| Cost of housing - per week:                                     | 77.00  | Includes utilities?           | Yes      |
| Are housing costs deducted from paycheck?                       | Yes  |                               |          |
| Is a housing deposit required?                                  | Yes  | Amount of housing deposit:    | \$200.00 |
| Instructions for payment of housing deposit:                    | Via wire transfer prior to arrival. Students must make deposit payment to their agent who will then make the payment via wire transfer. Instructions will be discussed at the Hiring Event and students' agents will have further information.   |                               |          |
| Housing deposit due date:                                       | Is deposit refundable? Yes   |                               |          |
| Conditions of deposit refund:                                   | Participants must meet ALL terms in the Busch Gardens Job Offer Agreement. Housing must be left in same condition as prior to moving in. Students must stay through the end of their work agreement.   |                               |          |
| How will deposit be refunded?                                   | \$200.00 USD deposited on VISA pay card (cash is not an option) at the end of work contract.   |                               |          |
| Are students required to live in provided housing upon arrival? | No   |                               |          |
| During their work stay, can students find alternate housing?    | Yes  |                               |          |
| If yes, is there a penalty?                                     | Yes  |                               |          |

## Transportation to/from Worksite

|   |   |   |    |
|---|---|---|----|
| Method of transportation to worksite:                       | Transportation provided by employer at no cost  |   |    |
| Distance to worksite:                                       | 10 minutes by employee shuttle bus.   | Is worksite within walking distance of housing? | No |
| Cost of public transportation to worksite:                  | Not specified   |   |    |
| Details of public transportation to worksite:               |   |   |    |
| Cost of transportation to worksite provided by employer:    | Not specified   |   |    |
| Details of transportation to worksite arranged by employer: | FREE employee shuttle bus runs from the international housing village, to work and to local shopping. |   |    |
| Cost of arranging own transportation to worksite:           | Not specified   |   |    |
| Details of arranging own transportation to worksite:        |   |   |    |

## Housing Amenities

|                                  |                            |                   |     |
|----------------------------------|----------------------------|-------------------|-----|
| Available public transportation: | Bus, Interstate Bus, Train |                   |     |
| Access to public transportation? | Walking Distance           |                   |     |
| <b>On Site Housing Amenities</b> |                            |                   |     |
| Laundry:                         | Yes                        | Linens:           | Yes |
| Refrigerator:                    | Yes                        | Microwave:        | Yes |
| TV:                              | Yes                        | Telephone:        | Yes |
| Computer/Internet Access:        | Yes                        | Utensils:         | No  |
| Individual Beds:                 | Yes                        | Private bath:     | Yes |
|                                  |                            | Air conditioning: | Yes |
|                                  |                            | Security guard:   | Yes |
|                                  |                            | Gym:              | No  |
| <b>Nearby Amenities</b>          |                            |                   |     |

## Housing Amenities

|                       |   |                 |                    |
|-----------------------|---|-----------------|--------------------|
| Supermarket:          | Walking Distance  | Restaurants:    | Walking Distance   |
| Shopping mall:        | In town/accessible  | Fitness center: | In town/accessible |
| Post office:          | In town/accessible  | Laundry:        | Walking Distance   |
| Bank:                 | Walking Distance  | Internet cafe:  | Walking Distance   |
| Movie theater:        | In town/accessible  | Library:        | In town/accessible |
| Additional amenities: | Free bicycle rental, cable television, free wireless access and laundry! Also basketball court, volleyball, swimming pool, billiard table and table tennis! |                 |                    |

## Meal Information

|   |        |                |               |
|---|--------|----------------|---------------|
| Are meals included in rent cost?          | No     |                |               |
| If not, meal plan cost per day:           | \$0.00 | Meals covered: | Not Specified |
| Is the purchase of a meal plan mandatory? | No     |                |               |

## Cultural Opportunities

| Types of cultural opportunities provided     |   |   |     |
|--|---|---|-----|
| Organized Holiday Event(s):                  | Yes   | Organized Trip(s) to Major Attraction(s): | Yes |
| Organized Potluck(s) or Dinner(s):           | Yes   | Organized Trip(s) to Major City:          | Yes |
| Organized Karaoke Night(s):                  | No  | Information about Events:                 | Yes |
| Organized Movie Night(s):                    | Yes   | Information about Local Resources:        | Yes |
| Organized Sporting Event(s):                 | Yes   | Information about Attractions/Sites:      | Yes |
| Organized Staff Exchange Event(s) - Other:   | No  | Information about Local Community:        | Yes |
| Organized Trip(s) to Nearby Attraction(s):   | Yes   | Other:                                    | Yes |
| If Other, please describe:                   | Several cultural opportunities are provided and vary any given year. Each year the employer holds a staff wide party called Team Member Night. The employer also run weekly events open to all employees such as bbqs, picnics, movie nights, etc. There is also a softball league and bowling league open to all staff. The employer organizes bus trips to several points of interest including shopping trips, trips to DC, trips to Virginia Beach and eco-tourism trips into the mountains. Trips are run on average 3-5 times per summer so all interested students have an opportunity to participate. |   |     |
| Additional details about cultural offerings: |   |   |     |